

ARTIFICIAL GRASS FAQS



Standard
CARPETS

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1. How much does artificial grass cost?

Our prices vary considerably with different grasses and their intended use. Please contact us to know your requirement and usage and we will present you with the price options.

2. Is there a minimum order for Standard Carpets grass?

Standard Grass-10 rolls, Landscaping Grass- 5 rolls.

3. Do you send samples of artificial grass?

Yes, we do, connect with our local representative or channel partner.

4. How long will SC grass last for?

There are many factors which will determine the life span of your grass; the particular product, the application, how often it is used, what it is used for, if it is maintained properly etc. The normal life expectancy is 5-10 years. Sports installations which are continually used will have a shorter life span than a landscaped area that is occasionally walked on.

5. What guarantee does SC grass offer?

All of our landscaping products are guaranteed for 5 years. This is a comprehensive guarantee that covers product. UV and wear warranty.

6. Does water drain through the grass?

Yes, water can drain through the grass.

7. How realistic is SC grass?

Artificial grass gives you a lovely soft and lush feel under your feet all year round. From a distance its often difficult to tell it apart from natural grass.

8. Where can I see the mock up?

If you like to view an installation please contact local representative or our channel partners.



9. How long after ordering will my grass be installed?

We can connect to the installers, it takes normally 1-10 days depending on the area.

10. Can you use SC grass indoors?

Yes, it can be installed indoors.

11. Is SC grass suitable for around a swimming pool?

grass is suitable for around swimming pools as the water does not affect it. Chemicals like chlorine will only damage the artificial grass if they come in direct contact

12. Can I practice golf on the grass?

Yes

13. How much money could I save by installing SC grass?

This will differ from area to area but it is possible to reduce your monthly water bill by 70%. You will also save on mowing, fertilizing, seeding and paying to the Gardner.

14. Will weeds grow through the SC grass?

From time to time weeds may appear but they are easily taken care of.

15. What are shock pads?

Shock pad is a type of underlay that is often used as a base for artificial grass in schools and nurseries. Made out of fused together polyethylene pieces, Shock pad is a fall cushioning substrate. It has a spongy but firm feel which makes it perfect for use as an outdoor safety surface.

16. Will the grass fade in the sunlight?

Like all products, it will lose a small amount of color in the first few months but then it stabilizes and the color stops releasing.



17. Is artificial grass flammable?

No

18. Does this grass get hot?

It does get hot in the sun but it's not as hot as concrete

19. Will SC grass burn my feet if I walk on it without any shoes on?

An artificial lawn can get hot in the summer, depending on the infill used. Silica granules are light colored, reflect heat and cool down your yard.

20. Do SC grass products contain lead or any heavy metals?

SC turf is free from heavy metals and toxic chemicals.

21. Has SC grass been tested?

Yes, it is tested Internally

22. Is SC grass resistant to chlorinated water and to salty sea water?

Chemicals like chlorine will only damage the artificial grass if they come in direct contact

23. How do I maintain my SC grass?

As per SC grass maintenance guide.

24. Can artificial grass melt?

The grass does not stay as cool as natural grass which has water running through it, but it does not absorb and radiate heat like pavement, rock or brick.

25. Can I use a barbecue on top of artificial grass?

It is Recommended to put the BBQ on pavers to protect the grass



26. Can I repair damaged or melted areas?

Any damage to artificial grass can be repaired. The damaged piece of artificial turf is cut out and replaced by a new piece.

27. With a lot of use will the grass begin to flatten?

Can be found very rarely if maintenance is done as per the SC Maintenance guide.

28. Will SC grass stain?

No it will not give green stain.

29. How can I clean something I've spilled on the grass?

Most food or drink is easily cleaned of the grass with water.

30. Can I lay the grass myself?

Be sure to use a licensed contractor who specializes in artificial lawn installation.

31. How is SC grass installed?

As per the installation guide of SC.

32. Why is sand infill used?

One of the sand's functions is to weigh down the artificial grass. The extra weight means that the grass stays in place and doesn't need to be fixed in any other way. The sand provides stability and protects the turf. As a result, no wrinkles or folds develop through use. The sand also surrounds the long blades of artificial grass and ensures that they remain erect.

33. Will sand from the infill get in my shoes and in the house?

Quite possible



34. Why can I see loose blades of grass after my installation?

It's very rare if followed SC installation guide.

35. Can SC grass be installed on wooden decking?

Yes, it can be installed.

36. Can you lay on sloped areas?

Yes

37. Can I put artificial grass on top of natural grass?

No. Artificial grass is similar to pavers in that the ground needs to be prepared and all old turf removed either through turf-cutting or spraying. Sand is not a stable base form and cannot be installed over.

38. What surfaces can grass be fitted to?

It is suitable for concrete, pavement, bricks etc.

39. Can you install a mini golf course or putting green in my garden?

Yes, it can be installed

40. Is SC grass suitable under climbing frame?

Not tested yet.

41. Is Grass suitable for pets?

Yes, it is

42. What happens if pet does his business on my grass?

Pet droppings fill your turf with odor if it is not maintained well. Routinely washing, rinsing and cleaning your turf eliminates your turf debris or dirt like pet droppings.



43. Does the smell of urine stay in the grass?

Urine on the artificial turf isn't harmful at all. It can, however, cause a nasty smell in your garden. So, it's a good thing urine and excrements can be easily removed and there are several ways to make sure even the most persistent smell of urine can be removed.

44. Is SC grass safe for pets?

Yes, it is.

45. Is SC grass safe for kids?

Our turf is free from heavy metals and toxic chemicals.

46. Is SC grass abrasive on the skin?

It is softer than the natural grass.

47. Is it suitable for nurseries and schools?

Yes, it is.

48. Is it environmentally friendly?

Yes, it is. In an area where water stress is a serious issue we must do all we can to reduce the amount of water we use for anything other than drinking. The use of artificial grass dramatically reduces the amount of water that a household uses as you no longer need to water the lawn to keep it green.

Not only it helps conserve water but you will no longer need to use the lawnmower, fertilizers and pesticides; all very beneficial for the environment.





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