

7-YEAR WARRANTY



OLEFIN WARRANTY

Standard Carpets gives a warranty of 7 years to all its Olefin modular & Broadloom carpets which are commercially installed indoors. All Standard Carpets products are warranted against:

WEAR

Carpet Tiles will not wear more than 20% of their surface pile weight from abrasive wear. "Abrasive wear" means fiber loss from the carpet tiles through normal abrasion, not crushing or flattening of the carpet pile in any area, nor staining, soiling, fading, or change in carpet appearance, nor fiber loss due to abnormal usage of the carpet tiles.

ANTISTATIC

Standard Carpets guarantee that all Carpet tiles, if correctly installed and regularly maintained as per our published recommendations, will give protection from static. It does not cover damage caused by equipment modifications.

LOSS OF DIMENSIONAL STABILITY

Standard Carpets guarantee that the dimensions of the backing of all tiles will remain stable within the limit fixed by ISO 2551 (EN 986) and will not vary more than +/-0,20%. This guarantees that there will not be any elongation of the backing under the static loading of conventional office furniture. The initial values of the dimensions will be kept.

LIMITATIONS - THIS WARRANTY DOES NOT INCLUDE:

This warranty does not cover burns, cuts, pulls, tears or any other damage caused by improper cleaning agents or methods. As long as the carpet has been installed in accordance with Standard Carpets installation methods, we will offer to repair, offer an allowance, or offer a credit to cover the cost of repair or material only to the affected area. The credit will apply to new carpets of the same or equivalent quality and will be passed to your retailer.

Standard Carpets does not warrant carpet placed in areas where extreme points load are sustained for prolonged periods of time, problems or loss caused by carpet placed under damaged castor chairs wheel, use on stairs not fitted with a commercial nosing, misuse, improper maintenance, flood/excessive moisture, excessive alkalinity. Standard carpet liability is limited to repair or replacements as stated herein. Moisture and PH testing are not the responsibility of Standard carpets and any related issues to moisture and ph. testing are specifically excluded from the warranty.

Products containing antimicrobial are warranted to maintain antimicrobial effectiveness, and products constructed of 100% solution dyed Polypropylene yarns are warranted against excessive colors loss due to normal exposure to indoor light.

This warranty shall be void if products are not handled, installed and maintained as per Standard carpets installation guide. This warranty does not cover any problems or damages related to use of non-recommended adhesives.

Standard Carpets will not be liable for any incidental, indirect, special or consequential damages in any case.

Should it be necessary to replace the carpet, standard carpets will not be responsible for the expense of removal of furniture, partitions, temporary walls, and the like which are located on, above, or around the carpet installation; these expenses shall be borne by the owner.

Warranty claims must be made in writing to Standard Carpets or your retailer within a reasonable time from the discovery of the claimed warranted defect, but in any event must be received no more than ninety (90) days from the time the claimed defect was discovered. Following receipt of a claim, your retailer representative will visit the site to determine whether the identified issue is one that is covered by this warranty.

Warranty claims must be addressed to:

Standard Carpets,
Dubai Industrial Park,
P.O. Box 490014, UAE

or info@standardcarpets.com

QUICK GUIDE



How to ensure fast and easy
warranty service:

Retain two square feet of excess, unused
carpet after installation.

Keep your original carpet purchase receipt.

Keep a list of all the products used to clean
your carpet.

